

***For Newton residents, the Newton Police Department is your local 9-1-1 Municipal Coordinator. The 9-1-1 Disability Indicator Forms must be returned to the Police Department in the following manner:***

**1. By 'fax' at 617-796-3683  
(Attn: IT Bureau); or**

**2. By mail at this address:**

**Newton Police Department  
Attn: Information Technology Bureau  
1321 Washington Street  
Newton, MA 02465-2011**

**3. Or the form may be dropped-off  
in person at the lobby front desk.**

**Please see page 2 for further instructions  
and page 3 for the Disability Indicator Form.**

**DISABILITY INDICATOR FORM**  
Important Information and Instructions

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You are required to complete this form if you want your police department, fire department, or other emergency agency to know about you when you call 9-1-1 in an emergency.

When your 9-1-1 call is answered at your local Public Safety Answering Point, the 9-1-1 system automatically displays your name, address and telephone number on the dispatcher's screen.

At your request, codes will be displayed on the dispatcher's screen that will identify the disability indicators that have been reported for you or someone living with you at your address. These codes will help the dispatcher at the 9-1-1 Public Safety Answering Point to communicate with the caller and provide useful information to your responding public safety agency.

The information is confidential and will **only** appear at the dispatcher's location when a 9-1-1 call originates from **your** address.

The information you provide for input to the 9-1-1 system will remain until you request a change or make a request to have it removed. **It is your responsibility to notify your 9-1-1 Municipal Coordinator when there is a change in the information described on this form.** When there is a change, complete another form and send it to your 9-1-1 Municipal Coordinator.

**If the disability indicator form is not completed properly,  
the information will not be entered into the 9-1-1 system.**

When filling out the form, be sure to:

1. Give your telephone number, name, and address
2. Check the box or boxes
3. Sign and date the form
4. Return the form to your 9-1-1 Municipal Coordinator for processing

Any questions should be referred to your 9-1-1 Municipal Coordinator at:

Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

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**9-1-1 MUNICIPAL COORDINATORS:**  
**RETAIN ORIGINAL FOR YOUR RECORDS**

*All forms must be signed by both parties or it will be returned.*

**Fax all disability indicator forms to Verizon 9-1-1 Database Management at  
1-800-839-6020**

## 9-1-1 DISABILITY INDICATOR FORM – Individual Record

The filing of this document with your 9-1-1 Municipal Coordinator will alert public safety officials that an individual residing at your address communicates over the phone by a TTY and/or has a disability that may hinder evacuation or transport. This information is confidential and will **only** appear at the dispatcher's location when a 9-1-1 call originates from **your** address.

**Telephone Number:** Area Code ( \_\_\_\_\_ ) \_\_\_\_\_  Voice  TTY

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Town/City/Zip:** \_\_\_\_\_

The following are approved designations for inclusion in the 9-1-1 Database to assist public safety dispatchers in responding to an emergency at your address.

**Any changes should be communicated to your 9-1-1 Municipal Coordinator promptly.**

- “LSS” Life Support System:** Alerts the public safety dispatcher that someone at that address is linked to equipment required to sustain their life.
  
- “M I” Mobility Impaired:** Alerts the public safety dispatcher that someone at that address is bedridden, uses a wheelchair or has another mobility impairment.
  
- “B” Blind:** Alerts the public safety dispatcher that someone at that address is legally blind.
  
- “D H H” Deaf and Hard of Hearing:** Alerts the public safety dispatcher that someone at that address is deaf or hard of hearing.
  
- “T T Y” Teletypewriter:** Alerts the public safety dispatcher that communication via the telephone with someone at that address may be by TTY.
  
- “S I” Speech Impaired:** Alerts the public safety dispatcher that someone at that address is speech impaired.
  
- “C I” Cognitive Impairment:** Alerts the public safety dispatcher that someone at that address has some degree of cognitive disability such as a developmental disability, Alzheimer's disease or other form of dementia.
  
- PLEASE REMOVE any designation presently displayed.**
- PLEASE CHANGE existing designators to those shown above.**

**NOTICE:** By initiating this document I understand that I am responsible for notifying my 9-1-1 Municipal Coordinator of any changes with regard to the status of the above disability indicator(s). I further agree I will indemnify, defend and hold the Statewide Emergency Telecommunications Board (SETB), Verizon, my public safety dispatch location and municipality harmless from and against any claims, suits and proceedings (including attorney fees associated therewith) resulting from or arising out of the initial provision or updating of this information.

*I understand this information will remain as part of my 9-1-1 record until such time as I notify my 9-1-1 Municipal Coordinator to change or delete the same.*

Signed: \_\_\_\_\_ (customer) Date: \_\_\_\_\_

Signed: \_\_\_\_\_ (Municipal Coordinator) Date: \_\_\_\_\_